VICTOR MOYINOLUWA AYENIKANJU

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PROFESSIONAL SUMMARY

Versatile and results-driven Digital Transformation Specialist, HMIS Officer, and Health IT Specialist with 4+ years of experience delivering EMR/HMIS solutions, custom applications, enterprise support, and data-driven systems across healthcare, government, and enterprise environments. Skilled in Java development, DHIS2 reporting, systems integration, and client delivery. Proven success executing USAID project reporting, building analytical dashboards, gathering requirements, and improving workflow efficiency through digital transformation. Adept at leading training, supporting remote teams, and optimizing systems in high-demand settings.

CORE COMPETENCIES

- Business & Systems Analysis
- HMIS/EMR Systems (DHIS2, NOMIS, Custom EMRs)
- Java Programming • App Development
- Data Quality • Data Consolidation • MERL Standards
- SQL, MySQL • API Integrations
- IT Support (ServiceNow, Jira, Zendesk)
- Cloud Platforms (AWS, Google Cloud)
- Telemetry Monitoring (Grafana, Splunk, Prometheus)
- Reporting & Dashboard Development
- Agile/Scrum | SDLC | Documentation & Training
- Stakeholder Engagement & Client Delivery

PROFESSIONAL EXPERIENCE

Client Delivery Executive
RightCom International | Anglophone Africa — December 2024 – December 2025

- Analysed client workflows and documented requirements for custom web applications and automation tools.
- Successfully onboarded 20+ enterprise clients, achieving a 4.8/5 satisfaction rating across multiple regions.
- Performed end-to-end QA testing, reducing delivery defects by 15% and improving release stability.
- Enhanced product usability and adoption by 20% through training, documentation, and structured onboarding.
- Identified client-reported issues, performed root-cause analysis, and collaborated with engineering teams to implement system improvements.
- Built reporting and alerting templates that streamlined operational monitoring and improved decision-making visibility.

HMIS Officer (ACE-6 USAID Project)
Heartland Alliance International | Lagos, Nigeria — April 2024 – December 2024

- Developed Java-based digital data capture modules to improve field-level health data collection, reducing reporting errors by 30%.
- Consolidated and validated program data using DHIS2, ensuring indicator completeness and improving monthly reporting timeliness across supported facilities.
- Implemented data quality checks and alignment with USAID MERL standards, reducing reporting discrepancies by 25%.
- Provided HMIS technical support to implementing partners, resolving data synchronization, entry, and access issues.
- Trained M&E and HMIS officers on dashboards and reporting workflows, increasing system adoption and accuracy of submissions.
- Supported monthly and quarterly reporting cycles in collaboration with HMIS and M&E advisors, ensuring compliance with donor requirements.

Information Systems Analyst
Rx Health Info Systems | Remote February 2022 – Present

- Designed and implemented EMR and Claims Management systems improving healthcare workflow efficiency by 20%.
- Developed dynamic dashboards integrating multiple datasets, reducing decision-making time by 30%.
- Performed system optimization, uptime monitoring, and troubleshooting, reducing downtime by 30% across supported facilities.
- Provided onboarding, training, and user support to over 1,000+ healthcare professionals, reducing post-launch issues by 15%.
- Authored technical documentation, manuals, and process flows for EMR/HMIS platforms.

IT Helpdesk Associate
Delta State Ministry of Information | Asaba, Nigeria August 2020 – November 2021

- Resolved 90% of IT support requests at first contact.
- Improved system uptime to 99.99% through proactive audits and maintenance.
- Created knowledge base articles that reduced repeated ticket volume.
- Performed system upgrades and preventive maintenance, improving department efficiency by 15%.

ICT Executive (Contract)
Bureau of Public Procurement (IFAD/VCDP) | Kogi State| Jun 2018 – Aug 2020

- Implemented digital systems improving organizational efficiency by 25%.
- Delivered IT training programs enhancing staff proficiency by 25%.
- Supported automation initiatives reducing procurement cycle times by 30%.
- Managed IT asset records, maintenance logs, and system configuration documentation.

EDUCATION

Bachelor of Technology (B.Tech)
Library & Information Technology | 2019
Federal University of Technology, Minna

CERTIFICATIONS & TRAINING

CompTIA A+

SQL & Database Management

Agile Project Management (Scrum)

Ethical Hacking Fundamentals

Digital Marketing

Frontend Fundamentals

Information Systems Management (Software, Hardware, Database)

Git and GitHub

Master in Solution Architecture | 2025

TECHNICAL SKILLS

Languages & Tools: JavaScript, Java, Python, C++, SQL, MySQL, Jenkins, Git.
Platforms: DHIS2, ServiceNow, Jira, Zendesk, Zoho
Monitoring: Grafana, Loki, Splunk, Prometheus
Cloud: AWS, Google Cloud
Other: Power BI, Excel, HTML/CSS, REST APIs

PROJECTS HIGHLIGHTS

1. **Project Name: NNPC Claims Management Systems and EMR / HMIS System Deployment & Integration**

Company Name: Rx Health Info Systems – 2022–2024

- Led configuration and rollout of EMR systems across health facilities.
- Trained 800+ Healthcare providers on the use of the Claims Management Systems
- Integrated multiple data sources into reporting dashboards improving decision-making by 30%.
- Resolved persistent data transmission issues for 5+ facilities.

2. **Project Name: MTN Customer Experience Systems Deployment and Enterprise IT Service Desk Optimization**

Company Name: RightCom International – 2024

- Overhauled support workflow reducing resolution time by 20%.
- Onboarded 100+ clients to digital experience platforms across 3 countries with 4.8/5 satisfaction rating.

3. **Project Name: Public Procurement Digital Transformation**

Organization Name: Bureau of Public Procurement – 2018–2020

- Supported digitization of procurement workflows reducing manual errors by 40%.
- Implemented and conducted system security, documentation, and staff IT capacity training.

4. **Project Name: Hicroft TechAid**

Organization name: Hicroft Technologies

- Led the provision digital consultation and website to 20+ African Non Profit
- Planned and delivered capacity training on digital transformation to different Non profit stakeholders